Dear 49er,

The fall semester is approaching quickly and we wanted to remind you of some important information regarding orientation, class registration, meal plans, financial aid, parking, and NinerTech.

**SOAR & ACADEMIC ADVISING**

- All new incoming freshmen and transfer students must attend our Student Orientation, Advising and Registration (SOAR) program. During SOAR, you will receive academic advising and have the opportunity to accomplish all necessary tasks prior to the beginning of class. To attend SOAR, register online at soar.uncc.edu.
- All new students must complete Virtual SOAR, an online pre-orientation program prior to attending SOAR in person. After registering for a SOAR session, students will receive an email with instructions on how to complete Virtual SOAR.
- All second degree students need to contact their major department to learn if they are required to attend SOAR or make an appointment for academic advisement.
- Adult and nontraditional undeclared students may contact the Office of Adult Students and Evening Services (OASES) at oases.uncc.edu or 704-687-5104 to schedule an advising appointment to discuss general education requirements, transfer credits, and support programs designed for adult learners.

For more information on academic advising, visit advising.uncc.edu.

**REGISTRATION**

To register for classes or add/drop...

- Log in to my.uncc.edu > Under Quick Links, click **Registration, Add / Drop** icon
- UNC Charlotte course catalogs providing degree requirements, full course descriptions and prerequisites are available at catalog.uncc.edu.
- Check your degree progress in Degree Works at degreeworks.uncc.edu.

**BILLING/PAYMENTS**

Payment and Cancellation Policy

- A monthly e-bill notification is emailed to the student’s UNC Charlotte email address if they have a balance due to the University. Paper bills will NOT be mailed.
- Class schedules will be cancelled after each payment due date if:
  - students have NOT paid their tuition, fees, and charges in full;
  - students have NOT paid the difference between their tuition, fees, and charges and offered/accepted financial aid; or
  - students have NOT enrolled in a UNC Charlotte payment plan that will pay tuition, fees, and charges in full.
- Students who drop all courses may receive a refund depending on the date of withdrawal. The amount of refund, if any, is subject to the refund schedule. If the student account has a credit balance, a refund will automatically be mailed or direct deposited within 7 – 10 days after the refund is applied to the account.
- Payment can be made by cash, check, online from your checking or savings account (eCheck), or by credit card (Visa, MasterCard, Discover or AmEx). In person cash payments - Pay at Cashiers Office—Second Floor of Reese Building.

- New Student Convocation: **Aug 20**
- 1st day of evening classes: **Aug 20**
- 1st day of daytime classes: **Aug 21**
- Last day to register, add, drop with no grade via web: **Aug 27**
- Last day to cancel classes with no charge: **Aug 27**

- 1st Payment/Cancellation Due Date
  **Aug 15 at 11:59pm**
  Full payment due for all charges incurred on or before this date: **Aug 15**
- 2nd Payment/Cancellation Due Date: **Aug 27 at 11:59pm**
  Last day to cancel all classes and not be charged: **Aug 27**

**Questions on Registration or Billing/Payments?**

Contact Niner Central
NinerCentral.uncc.edu
NinerCentral@uncc.edu
704-687-8622

There is a payment drop-box at Niner Central in the Cone Building.
49ER ID AND MEAL PLANS

Meal Plan Selections, 49er ID Cards, and Deposits to 49er Account and/or Optional Dining Account - 2 Locations:

- Meal Plans & 49er Card Office | 175 Auxiliary Services Bldg.
- ID Card Office | 127 Student Union

<table>
<thead>
<tr>
<th>Location</th>
<th>Operating Hours</th>
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<tbody>
<tr>
<td>Meal Plans &amp; 49er Card Office</td>
<td>Monday, Aug 13 - Friday, Aug 17: 8:00am - 5:00pm (Normal Business Hours)</td>
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<tr>
<td></td>
<td>Saturday, Aug 18: Noon - 5:00pm (Both Offices Open)</td>
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<td></td>
<td>Sunday, Aug 19: Noon - 5:00pm (Both Offices Open)</td>
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<tr>
<td></td>
<td>Monday, Aug 20 - Wednesday, Aug 22: 8:00am - 6:00pm (Both Offices Open)</td>
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Online meal plan selections, changes & cancellations:

- Go to [my.uncc.edu](http://my.uncc.edu).
- Log in to Banner Self Service
- Select Meal Plans under Student Services/Student Account

Students with a Meal Plan Can Make Changes Until September 7 at Noon

No changes or cancellations after this date

Contact Info
Meal Plans & 49er Card: 704-687-7337
ID Card Office: 704-687-7040
[aux.uncc.edu](http://aux.uncc.edu)

FINANCIAL AID

- If you have applied for financial aid, please be sure to check your award status by logging in to [my.uncc.edu](http://my.uncc.edu).
- Be sure to accept your loans by logging in to [my.uncc.edu](http://my.uncc.edu).
- Specialists are available in Niner Central in the Cone Building to meet with you one-on-one if you have any questions. No appointment is needed.

BARNES & NOBLE BOOKSTORE

**Special Operating Hours**

- Friday, Aug 17: 8:00am - 8:00pm
- Saturday, Aug 18: 9:00am - 7:00pm
- Sunday, Aug 19: 10:00am - 7:00pm
- Monday, Aug 20: 7:30am - 10:00pm
- Tuesday, Aug 21: 7:30am - 10:00pm

**Normal Hours**

- Mon-Thurs: 7:30am - 9:00pm
- Friday: 7:30am - 6:00pm
- Saturday: 10:00am - 5:00pm
- Sunday: Noon - 5:00pm

Special Operating Hours

September 2-3 CLOSED for Labor Day

- Barnes & Noble has made rental and eBook options available to UNC Charlotte, saving students around 50%
- Price matches Amazon, [bn.com](http://bn.com), & other local competitors. Some restrictions apply. Please ask a bookseller for more information.
- **Biggest selection of used books**, sold at 75% of the new book price.
- **One of the best buy-back programs** in the UNC System.

STUDENT IT SERVICE DESK

Walk-Up Student IT Service Desk | Atkins 140C (main floor)

- Mon - Thurs: 8:00am - 9:00pm
- Friday: 8:00am - 5:00pm
- Saturday: Noon - 5:00pm
- Sunday: Noon - 5:00pm

Contact Info
Call: 704-687-5500
Email: help@uncc.edu
Website: [itServices.uncc.edu/help](http://itServices.uncc.edu/help)
HEALTH INSURANCE REQUIREMENT

All students are required to show proof of health insurance or pay $1,293.88 for Fall semester coverage through the University. To be eligible for a waiver, your insurance must have an effective date no later than September 1st.

For assistance regarding insurance coverage, waivers and claims, please stop by our office.

Student Health Center Insurance Office | Student Health Center 1st Floor

IMMUNIZATION REQUIREMENT

- New freshmen and transfer students are required to submit immunization records.
- Immunization records should be submitted prior to attending SOAR via the Student Health Center portal—https://uncc.medicatconnect.com.
- Class registration will be canceled if immunization records are not submitted.

Student Health Center Immunization Dept. | Student Health Center 2nd Floor
- Monday - Friday 8:30am - 5:00pm

OFFICE OF ADULT STUDENTS AND EVENING SERVICES

- Contact us for concierge advising on general education, transfer credits, university policies, scholarships, and ways to stay involved as an adult student.
- Our office remains open until 7:00pm for evening services to assist all students when other offices may not be open.

OASES | Barnard 106 (after August 6th) refer to oases.uncc.edu for current location.
- Monday - Thursday 7:30am - 7:00pm
- Friday 7:30am - 5:00pm

RESIDENCY DETERMINATION OFFICE

North Carolina Residency Requirements

This benefit is provided by the taxpayer citizens of North Carolina and is extended to residents of this State. Therefore, students should determine whether or not they meet residency requirements by familiarizing themselves with the NC statutory provisions before submitting a petition for reclassification.

NEW PROCESS FOR UNDERGRADUATE STUDENTS

New, incoming, or current undergraduate students who wish to request a residency classification must apply using the new Residency Determination Service (RDS).

As of February 20, 2017, RDS is the entity responsible for all new classifications of residency in North Carolina.

- To begin the process, students must visit www.NCresidency.org.
- ALL undergraduate student inquiries about initial determinations, reconsiderations or appeals, should be directed to RDS, the sole authority for undergraduate residency determinations. Student's may reach RDS by telephone or email:

Residency Determination Office | McEniry 113
- Monday - Friday 8:00am to 5:00pm

GRADUATE STUDENTS SUBMISSION Deadline
For Residency Applications AND
All Required Documentation
August 27 at 5:00pm
Submit applications on campus at:
NCResidency.uncc.edu

Contact Info
Residency - 704-687-5122
NCResidency.uncc.edu

Contact Info
Student Health Center - 704-687-7435
Email: myinsurance@uncc.edu
studenthealth.uncc.edu/insurance

Contact Info
Student Health Center - 704-687-7424
Email: immuinfo@uncc.edu
studenthealth.uncc.edu/immunizations

Contact Info
OASES - 704-687-5104
Email: AdultStudents@uncc.edu
oases.uncc.edu
PARKING AND TRANSPORTATION SERVICES

A parking permit or hourly visitor fee payment is required to park on campus. Permits are virtual and verified through license plate recognition. Permit type descriptions and online purchase link is at pats.uncc.edu/permits.

Permits purchased online are electronically linked to your UNC Charlotte MyPark account and your 49er ID card. There is no physical permit to pick up unless you also have classes at UNC Charlotte Center City. (Center City parking requires a window decal. More information at pats.uncc.edu/center-city-parking.)

Important to know:

- Always have your 49er ID card handy as a back-up credential when entering and exiting decks, in case the LPR system fails to read your plate. Tapping your 49er ID card on the equipment column will prompt the gate to open.
- Do not back into or pull through parking spaces so that your license plate is not visible from the drive lane. The LPR system needs a clear license plate view; backing into a space may result in a citation. (Exceptions: if your vehicle is registered in a state that issues both front and back plates or if you’ve purchased and display an optional PaTS-issued custom front plate).
- An explainer video about parking, including what to expect and the transportation options available (buses, bike share, car share and more) is available by visiting YouTube or look for the YouTube video icon at pats.uncc.edu.
- Parking demand and traffic congestion is always high during the first few weeks of class. This will be especially true during academic year 2018-19 due to campus construction projects.

Temporary Parking in North Deck for First Four (4) Days of Classes:

- Temporary permits to park in North Deck are offered for Monday, August 20 – Thursday, August 23, for $4 per day. This program is designed to assist students who are waiting for a financial aid refund or are otherwise unable to buy a parking permit before classes begin, providing significant savings over paying the day rate in a visitor parking area.
- Purchase a temporary North Deck permit at https://uncc.clickandpark.com; choose the “Fall Rush” permit option. Print the permit, use it to scan in and out of the deck and display on vehicle dash when parked in North Deck.
- An express bus will be provided between North Deck and the Student Union, 7:00 am - 5:00pm August 20 - 23. In addition, Niner Transit’s green and gold lines can be utilized by catching the bus at one of the bus stops along Cameron Blvd, in front of the new light rail station / Wallis Hall.
- North Deck temporary permits are not valid for any other area of campus and expire Thursday, Aug. 23 at 11:59pm. After that time, all vehicles without valid Resident, Commuter or Faculty/Staff virtual parking credentials must be removed from North Deck.

NINERTECH

NinerTech is the official Computer Store owned and operated by UNC Charlotte. Why shop at NinerTech?

- We offer education pricing for sales of Apple, Dell & HP Computers.
- Our In-Store Certified Technician provides Service, Support, and Repairs.
- NinerTech is conveniently located in the Student Union Bldg.
- We are part of the University and generally are open and closed alongside the University’s operating schedule.