Dear 49er,

The fall semester is approaching quickly and we wanted to remind you of some important information regarding orientation, class registration, meal plans, financial aid, parking, and NinerTech.

**SOAR & ACADEMIC ADVISING**

- All new incoming freshmen and transfer students **must attend** our Student Orientation, Advising and Registration (SOAR) program. During SOAR, you will receive academic advising and have the opportunity to accomplish all necessary tasks prior to the beginning of class. To attend SOAR, register online at [soar.uncc.edu](http://soar.uncc.edu).
- All new students **must complete** Virtual SOAR, an online pre-orientation program prior to attending SOAR in person. After registering for a SOAR session, students will receive an email with instructions on how to complete Virtual SOAR.
- All second degree students need to contact their major department to learn if they are required to attend SOAR or make an appointment for academic advisement.
- Adult and nontraditional undeclared students may contact the Office of Adult Students and Evening Services (OASES) at 704-687-5104, or [adultstudents@uncc.edu](mailto:adultstudents@uncc.edu), to discuss general education requirements, transfer credits, support programs designed for adult learners, and any additional questions prior to attending SOAR.

For more information on academic advising, visit [advising.uncc.edu](http://advising.uncc.edu).

**REGISTRATION**

To register for classes or add/drop...

- Log in to [my.uncc.edu](http://my.uncc.edu) > Under Quick Links, click **Registration, Add / Drop** icon
- UNC Charlotte course catalogs providing degree requirements, full course descriptions, and prerequisites are available at [catalog.uncc.edu](http://catalog.uncc.edu).
- Check your degree progress in DegreeWorks at [degeworks.uncc.edu](http://degeworks.uncc.edu).
- New Student Convocation: [August 19](#)
- 1st day of evening classes starting after 5pm: [August 19](#)
- 1st day of daytime classes starting after 8am: [August 20](#)
- Last day to register, add, drop with no grade via web: [August 26](#)

**BILLING/PAYMENTS**

**Payment and Cancellation Policy**

- Beginning July 10, students will receive eBills showing charges for Fall 2019. Please be aware that the new fall payment due date is August 7, 2019.
- The optional 5-installment payment plan has a $55 setup fee. No down payment required. The first installment for this plan is due July 31. The remaining installments are due August 31, September 30, October 31, and November 30.
- Class schedules will be cancelled after each payment due date if:
  - students have NOT paid their tuition, fees, and charges in full;
  - students have NOT paid the difference between their tuition, fees, and charges and offered/accepted financial aid; or
  - students have NOT enrolled in a UNC Charlotte payment plan that will pay tuition, fees, and charges in full.
- Students who drop all courses may receive a tuition reduction/refund depending on the date of withdrawal. The amount of refund, if any, is subject to the refund schedule. If the student account has a negative balance, a refund will automatically be mailed or direct deposited within 5-7 days from the date the refund is posted to the student account.

**Questions on Registration or Billing/Payments?**

**Contact Niner Central**

NinerCentral.uncc.edu
NinerCentral@uncc.edu
704-687-8622

There is a payment drop-box at Niner Central in the Cone Building.
Meal Plan Selections, 49er ID Cards, and Deposits to 49er Account and/or Optional Dining Account - 2 Locations:

- Meal Plans & 49er Card Office | 175 Auxiliary Services Bldg.
- ID Card Office | 127 Student Union

Meal Plans begin at Brunch on Friday, August 16

Online meal plan selections, changes & cancellations:

- Go to my.uncc.edu.
- Log in to Banner Self Service
- Select Meal Plans under Student Services/Student Account

Students with a Meal Plan Can Make Changes Until September 6 at Noon

No changes or cancellations after this date

Contact Info
Meal Plans & 49er Card: 704-687-7337
ID Card Office: 704-687-7040
aux.uncc.edu

Financial Aid

- If you have applied for financial aid, please be sure to check your award status by logging in to my.uncc.edu. All requirements/documentation for loans must be completed before this award can be disbursed (applied) to your account.
- Accepted financial aid for the Fall 2019 term will be processed daily beginning July 15 so bills will indicate the amount of pending financial aid.
- Specialists are available in Niner Central to meet with students. No appt. necessary.

First Time Direct Loan Recipients:
Complete Entrance Counseling & Master Promissory Note at studentloans.gov by July 31
Priority deadline to complete Parent PLUS Loan application: July 25

Barnes & Noble Bookstore

Special Operating Hours

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<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Friday, August 16</td>
<td>8:00am - 8:00pm</td>
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<tr>
<td>Saturday, August 17</td>
<td>9:00am - 7:00pm</td>
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<td>Sunday, August 18</td>
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<td>Monday, August 19</td>
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<tr>
<td>Tuesday, August 20</td>
<td>7:30am - 10:00pm</td>
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Normal Hours

<table>
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<th>Day</th>
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<tbody>
<tr>
<td>Mon-Thurs</td>
<td>7:30am - 9:00pm</td>
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<tr>
<td>Friday</td>
<td>7:30am - 6:00pm</td>
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<tr>
<td>Saturday</td>
<td>10:00am - 5:00pm</td>
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<tr>
<td>Sunday</td>
<td>Noon - 5:00pm</td>
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Closing: September 1 and 2

- Barnes & Noble has made rental and eBook options available to UNC Charlotte, saving students around 50%.
- Price matches Amazon, bn.com, & other local competitors. Some restrictions apply. Please ask a bookseller for more information.
- Biggest selection of used books, sold at 75% of the new book price.
- One of the best buy-back programs in the UNC System.

Student IT Service Desk

Walk-Up Student IT Service Desk | Atkins 140C (main floor)

- Mon - Thurs 8:00am - 8:00pm
- Friday 8:00am - 5:00pm
- Saturday Noon - 5:00pm
- Sunday Noon - 5:00pm

Contact Info
IT Assistance: 704-687-5500
Email: help@uncc.edu
Website: itservices.uncc.edu/help
HEALTH INSURANCE REQUIREMENT

All students are required to show proof of health insurance or pay $1,313.50 for Fall semester coverage through the University. To be eligible for a waiver, your insurance must have an effective date no later than September 1st.

For assistance regarding insurance coverage, waivers and claims, please stop by our office.

Student Health Center Insurance Office | Student Health Center 1st Floor
• Monday - Friday  8:30am - 4:00pm

IMMUNIZATION REQUIREMENT

• New freshmen and transfer students are required to submit immunization records.
• Immunization records should be submitted prior to attending SOAR via the Student Health Center portal—https://uncc.medicatconnect.com.
• Class registration will be canceled if immunization submission is not complete.

Student Health Center Immunization Dept. | Student Health Center 2nd Floor
• Monday - Friday  8:30am - 5:00pm

OFFICE OF ADULT STUDENTS AND EVENING SERVICES (OASES)

OASES is committed to providing assistance and support to our adult and nontraditional students through services designed to enhance academic success:
• Convenient extended evening and morning office hours. Walk-ins are welcome!
• Advising on general education, transfer credit, university policies, and exploring other majors.
• Scholarships to specifically support nontraditional students in completing their degrees.
• Educational and social engagement opportunities to get involved.

Let us help you develop your academic plan, identify interests and career goals, choose a program of study, and select resources that support student success!

RESIDENCY DETERMINATION

North Carolina Residency Requirements

All undergraduate and graduate students who wish to request a residency classification must apply through the Residency Determination Service (RDS).

The State of North Carolina partially subsidizes the cost of NC public college and university tuition for all students whose permanent legal residence is in NC. A student’s residency classification establishes whether they should have in-state or out-of-state tuition.

Students should determine whether they meet the residency requirements by familiarizing themselves with state residency laws and policies before applying through RDS.

To request a residency classification, students must:
• Submit a complete application through RDS at www.NCresidency.org.
• All inquiries regarding initial classifications, reconsiderations, or appeals should be directed to RDS. Students may reach RDS by telephone or email.
• Once students receive a validated in-state decision, they may contact the Residency Compliance Manager on campus at 704-687-5122 to update their status.

Residency Compliance Manager | Cato 1st Floor
• Phone: 704-687-5122
• Email: ncresidency.uncc.edu
• Monday - Friday  8:00am - 5:00pm by appointment

SUBMIT APPLICATIONS:
www.NCresidency.org

Please note that:
Students should receive a validated in-state decision prior to the first day of classes for the Fall 2019 term. Otherwise, the in-state decision may not go into effect until the following term.

Contact Info
RDS: 1-844-319-3640
Email: rdsinfo@ncresidency.org
Website: www.NCresidency.org
PARKING AND TRANSPORTATION SERVICES

A parking permit or hourly visitor fee payment is required to park on campus. Permits are virtual and verified through license plate recognition (LPR). Permit type descriptions and the online purchase link are available at pats.uncc.edu/permits.

- Permits purchased online are electronically linked to your UNC Charlotte MyPark account and your 49er ID card. There is no physical permit to pick up. Students who are enrolled in classes at Center City will automatically have CCB parking privileges assigned to their permit. Parking privileges are based on class schedules in Banner. https://pats.uncc.edu/parking/center-city-parking

Important to know:

- The UNC Charlotte parking permits system is verified through LPR. License plates must be visible from the drive lane. In other words, parking must be “head-in” with no backing in unless your tags are from a state that issues both front and back plates or with the alternative LPR-readable front plate from PaTS. More
- Always have your 49er ID card handy as a backup credential when entering and exiting decks, in case the LPR system fails to read your plate. Tapping your 49er ID card on the equipment column will prompt the gate to open.
- An explainer video about parking, including what to expect and the transportation options available (buses, bike share, car share, and more) is available by visiting YouTube or look for the YouTube video icon at pats.uncc.edu.
- Students who are still waiting for a financial aid refund or are otherwise unable to buy a parking permit before classes begin are encouraged to purchase a daily permit. To purchase a daily permit, log into mypark.uncc.edu. Daily permits cost $8.00 per day. More information: https://pats.uncc.edu/parking/parking-permits/daily-permits
- Parking demand and traffic congestion is always high during the first few weeks of class. Utilize the Parking Availability tool before heading to campus to develop a parking plan and then use campus transportation to move about throughout the day. App available here: https://parkingavailability.uncc.edu/
- Niner Transit, the campus bus system, is fare free and offers three routes during the week and two on the weekend. Stay up to date on all Niner Transit routes, schedules, arrivals, and movements in real time, in one place, with the UNCCNextRide app. More information: https://pats.uncc.edu/transportation/niner-transit-bus-service
- Bike lockers are located in CRI, North, and South Village parking decks, as well as Lot 27. Lockers are supplied at no charge to students who have a valid full-year UNC Charlotte parking permit. Otherwise, lockers may be rented for $15 a semester or $40 for the entire year.

Check out https://pats.uncc.edu/ to learn more about the Charlotte Wheels Bikeshare, Zipcar rental cars and Niner Paratransit services. Follow @UNCParking on Twitter for the latest Parking and Transportation Services updates and news.

NINERTECH

NinerTech is the official Computer Store owned and operated by UNC Charlotte. Why shop at NinerTech?

- We offer education pricing for sales of Apple, Dell & HP Computers.
- Our In-Store Certified Technician provides Service, Support, and Repairs.
- NinerTech is conveniently located in the Student Union Bldg.
- We are part of the University and generally are open and closed alongside the University’s operating schedule.

Building Location:
9643 Poplar Lane, Behind Lot 25
Office Hours: 8am—5pm
Monday through Friday
PaTS Communication Center:
704-687-0161 or pats@uncc.edu

Enforcement of Permits Occurs
Whenever the University is Open
*Weekdays from 5:00 a.m. Monday until 10:00 p.m. Friday

Niner Transit buses run:
Monday-Friday; 6:00am - 2:00am
Saturday-Sunday; 9:00am - 2:00am

Utilize the Light Rail to Access Campus:

- The CATS LYNX Light Rail provides you with convenient transportation from campus to City Center, Pineville, and multiple locations in between.
- Your 49er ID card will serve as your CATS all-access transit pass, which includes unlimited, fare-free rides on the light rail, streetcar, Special Transportation Service (STS)*, local and express bus routes. Just show and go on the train and tap and go on the bus. More information on the light rail schedule and bus schedules is available on the CATS website.
- Use the J.W. Blvd/UNC Charlotte Main Station to access CRI campus, UNCC Charlotte Main Station to access main campus and the 9th Street station for Center City Campus.

NinerTech Normal Hours:
Monday—Friday 9:00am - 5:00pm