Dear 49er,

The spring semester is approaching quickly and we wanted to remind you of some important information regarding orientation, class registration, meal plans, financial aid, parking, and NinerTech.

SOAR & ACADEMIC ADVISING

- All new incoming freshmen and transfer students **must attend** our Student Orientation, Advising and Registration (SOAR) program. During SOAR, you will receive academic advising and have the opportunity to accomplish all necessary tasks prior to the beginning of class. To attend SOAR, register online at [soar.uncc.edu](http://soar.uncc.edu).
- All new students **must complete** Virtual SOAR, an online pre-orientation program prior to attending SOAR in person. After registering for a SOAR session, students will receive an email with instructions on how to complete Virtual SOAR.
- All second degree students need to contact their major department to learn if they are required to attend SOAR or make an appointment for academic advisement.
- Adult and nontraditional undeclared students may contact the Office of Adult Students and Evening Services (OASES) at 704-687-5104, or adultstudents@uncc.edu, to discuss general education requirements, transfer credits, support programs designed for adult learners, and any additional questions prior to attending SOAR.

For more information on academic advising, visit [advising.uncc.edu](http://advising.uncc.edu).

REGISTRATION

To register for classes or add/drop...

- Log in to [my.uncc.edu](http://my.uncc.edu) > Under Quick Links, click **Registration, Add / Drop** icon
- UNC Charlotte course catalogs providing degree requirements, full course descriptions and prerequisites are available at [catalog.uncc.edu](http://catalog.uncc.edu).
- Check your degree progress in Degree Works at [degreeworks.uncc.edu](http://degreeworks.uncc.edu).

BILLING/PAYMENTS

Payment and Cancellation Policy

- Beginning November 12, students will receive bills showing charges for Spring 2019. Please be aware that the new spring payment due date is December 5, 2018.
- New optional 5-installment payment plan offered beginning this spring. No down payment required. $55 setup fee. The first payment for this plan is due December 31. The remaining payments are due January 31, February 28, March 31, and April 30.
- Class schedules will be cancelled after each payment due date if:
  - students have NOT paid their tuition, fees, and charges in full;
  - students have NOT paid the difference between their tuition, fees, and charges and offered/accepted financial aid; or
  - students have NOT enrolled in a UNC Charlotte payment plan that will pay tuition, fees, and charges in full.
- Students who drop all courses may receive a tuition reduction/refund depending on the date of withdrawal. The amount of refund, if any, is subject to the refund schedule. If the student account has a credit balance, a refund will automatically be mailed or direct deposited within 7 – 10 days after the refund is applied to the account.

Questions on Registration or Billing/Payments?

Contact Niner Central
NinerCentral.uncc.edu
NinerCentral@uncc.edu
704-687-8622

There is a payment drop-box at Niner Central in the Cone Building.

Did you know? Google Maps for mobile devices lists the names of most UNC Charlotte buildings! [maps.uncc.edu](http://maps.uncc.edu).
49ER ID AND MEAL PLANS

Meal Plan Selections, 49er ID Cards, and Deposits to 49er Account
and/or Optional Dining Account - 2 Locations:

- Meal Plans & 49er Card Office | 175 Auxiliary Services Bldg.
- ID Card Office | 127 Student Union

Friday, January 4 | 8:00am - 5:00pm (Normal Business Hours)
Sunday, January 6 | Noon - 5:00pm (Both Offices Open)
Monday, January 7 | 8:00am - 5:00pm (Normal Business Hours)

**Meal Plans begin at Brunch on Saturday, January 5**

Online meal plan selections, changes & cancellations:

- Go to [my.uncc.edu](http://my.uncc.edu).
- Log in to Banner Self Service
- Select Meal Plans under Student Services/Student Account

FINANCIAL AID

- If you have applied for financial aid, please be sure to check your award status by logging in to [my.uncc.edu](http://my.uncc.edu). All requirements/documentation for loans must be completed before this award can be disbursed (applied) to your account.
- Accepted financial aid for the Spring 2019 term will be processed daily beginning November 9, so bills will indicate the amount of pending financial aid.
- Specialists are available in Niner Central to meet with students. No appt. necessary.

BARNES & NOBLE BOOKSTORE

**Special Operating Hours**

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<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Saturday, Jan 5</td>
<td>10:00am - 5:00pm</td>
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<tr>
<td>Sunday, Jan 6</td>
<td>Noon - 5:00pm</td>
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<td>Monday, Jan 7</td>
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<td>Tuesday, Jan 8</td>
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<td>Wednesday, Jan 9</td>
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<td>Thursday, Jan 10</td>
<td>7:30am - 10:00pm</td>
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**Normal Hours**

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<td>Mon-Thurs</td>
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<tr>
<td>Sunday</td>
<td>Noon - 5:00pm</td>
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**January 21 CLOSED for Martin Luther King Day**

- Barnes & Noble has made rental and eBook options available to UNC Charlotte, saving students around 50%.
- Price matches Amazon, [bn.com](http://bn.com), & other local competitors. Some restrictions apply. Please ask a bookseller for more information.
- **Biggest selection of used books**, sold at 75% of the new book price.
- **One of the best buy-back programs** in the UNC System.

STUDENT IT SERVICE DESK

**Walk-Up Student IT Service Desk | Atkins 140C (main floor)**

- **Mon - Thurs** | 8:00am - 9:00pm
- **Friday**      | 8:00am - 5:00pm
- **Saturday**    | Noon - 5:00pm
- **Sunday**      | Noon - 5:00pm

**Contact Info**

IT Assistance: 704-687-5500
Email: help@uncc.edu
Website: [itservices.uncc.edu/help](http://itservices.uncc.edu/help)
**HEALTH INSURANCE REQUIREMENT**

All students are required to show proof of health insurance or pay $1,293.88 for Spring semester coverage through the University. To be eligible for a waiver, your insurance must have an effective date no later than **February 1st**.

For assistance regarding insurance coverage, waivers and claims, please stop by our office.

**Student Health Center Insurance Office | Student Health Center 1st Floor**
- Monday - Friday  8:30am - 4:00pm

**IMMUNIZATION REQUIREMENT**

- New freshmen and transfer students are required to submit immunization records.
- Immunization records should be submitted prior to attending SOAR via the Student Health Center portal—[https://uncc.medicatconnect.com](https://uncc.medicatconnect.com).
- Class registration will be canceled if immunization records are not submitted.

**Student Health Center Immunization Dept. | Student Health Center 2nd Floor**
- Monday - Friday  8:30am - 5:00pm

**OFFICE OF ADULT STUDENTS AND EVENING SERVICES (OASES)**

OASES is committed to providing assistance and support to our adult and nontraditional students through services designed to enhance academic success:
- Convenient extended evening and morning office hours. Walk-ins are welcome!
- Advising on general education, transfer credit, university policies, and exploring other majors.
- Scholarships to specifically support nontraditional students in completing their degrees.
- Educational and social engagement opportunities to get involved.

Let us help you develop your academic plan, identify interests and career goals, choose a program of study, and select resources that support student success!

**RESIDENCY DETERMINATION OFFICE**

**North Carolina Residency Requirements**

All undergraduate and graduate students who wish to request a residency classification must apply through the Residency Determination Service (RDS).

The State of North Carolina partially subsidizes the cost of NC public college and university tuition for all students whose permanent legal residence is in NC. A student’s residency classification establishes if they should have in-state or out-of-state tuition.

Students should determine if they meet the residency requirements by familiarizing themselves with state residency laws and policies before applying through RDS.

**To request a residency classification, students must:**
- Submit a complete application through RDS at [www.NCresidency.org](http://www.NCresidency.org).
- All inquiries regarding initial classifications, reconsiderations, or appeals should be directed to RDS. Students may reach RDS by telephone or email.
- Once students receive a validated in-state decision, they may contact the Residency Determination Office on campus at 704-687-5122 to update their status.

**Residency Determination Office | McEniry 113**
- Phone: 704-687-5122
- Email: ncrestd@uncc.edu
- Monday - Friday  8:00am - 5:00pm
A parking permit or hourly visitor fee payment is required to park on campus. Permits are virtual and verified through license plate recognition. Permit type descriptions and online purchase link are at pats.uncc.edu/permits. Permits purchased online are electronically linked to your UNC Charlotte MyPark account and your 49er ID card. There is no physical permit to pick up unless you also have classes at UNC Charlotte Center City. (Center City parking requires a window decal. More information at pats.uncc.edu/center-city-parking.)

Important to know:

- The UNC Charlotte parking permits system is verified through license plate recognition (LPR). License plates must be visible from the drive lane. In other words, parking must be “head-in” with no backing in unless your tags are from a state that issues both front and back plates or with the alternative LPR-readable front plate from PaTS. More

- Always have your 49er ID card handy as a back up credential when entering and exiting decks, in case the LPR system fails to read your plate. Tapping your 49er ID card on the equipment column will prompt the gate to open.

- An explainer video about parking, including what to expect and the transportation options available (buses, bike share, car share, and more) is available by visiting YouTube or look for the YouTube video icon at pats.uncc.edu.

- Students who are still waiting for a financial aid refund or are otherwise unable to buy a parking permit before classes begin are encouraged to purchase a daily permit. To purchase a daily permit, log into mypark.uncc.edu. Daily permits cost $8.00 per day. More information: https://pats.uncc.edu/parking/parking-permits/daily-permits

- Parking demand and traffic congestion is always high during the first few weeks of class. This will be especially true during academic year 2018-19 due to campus construction projects. Utilize the Parking Availability tool before heading to campus to develop a parking plan and then utilize campus transportation to move about throughout the day. App available here: https://parkingavailability.uncc.edu/

- Niner Transit, the campus bus system, is fare free and offers three routes during the week and two on the weekend. Stay up to date on all Niner Transit routes, schedules, arrivals, and movements in real time, in one place, with the UNCCNextRide app. More information: https://pats.uncc.edu/transportation/niner-transit-bus-service

Check out https://pats.uncc.edu/ to learn more about the Charlotte Wheels Bikeshare, Zipcar Rental Cars and Niner Paratransit services. Follow @UNCCParking on Twitter for the latest Parking and Transportation Services updates and news.

### NINERTECH

NinerTech is the official Computer Store owned and operated by UNC Charlotte. Why shop at NinerTech?

- We offer education pricing for sales of Apple, Dell & HP Computers.
- Our In-Store Certified Technician provides Service, Support, and Repairs.
- NinerTech is conveniently located in the Student Union Bldg.
- We are part of the University and generally are open and closed alongside the University’s operating schedule.